

## COVID-19/CORONAVIRUS: WHAT IS EACH HEALTH INSURANCE COMPANY DOING TO HELP?

CARRIER	ENHANCED BENEFITS <sup>1</sup>	RESOURCES	TELEMEDICINE
<b>Aetna</b>	<ul style="list-style-type: none"> <li>• Screening/diagnostic testing provided at no cost</li> <li>• \$0 copay telemedicine (for next 90 days<sup>2</sup>)</li> <li>• Members diagnosed with COVID-19 will receive a care package with over-the-counter medications and cleaning supplies</li> <li>• CVS Health will help Aetna members that may be experiencing anxiety related to COVID-19 by:               <ul style="list-style-type: none"> <li>○ opening Crisis Response Lines</li> <li>○ providing plan sponsors with a Resources for Living toolkit</li> <li>○ expanding 24/7 access to the Aetna Nurse Medical Line</li> </ul> </li> </ul>	<ul style="list-style-type: none"> <li>• <a href="#">Member Resources</a></li> <li>• <a href="#">Aetna &amp; CVS Health</a></li> <li>• <a href="#">Plan Sponsor Email</a></li> <li>• <a href="#">Plan Sponsor Rx Letter</a></li> </ul>	<ul style="list-style-type: none"> <li>• <a href="#">Teladoc in 3 Easy Steps</a></li> <li>• <a href="#">Teladoc Member FAQ</a></li> <li>• <a href="#">Heal Flyer</a></li> </ul>
<b>Anthem Blue Cross</b>	Screening/diagnostic testing provided at no cost	<ul style="list-style-type: none"> <li>• <a href="#">Member Resources</a></li> <li>• <a href="#">Coronavirus Facts</a></li> <li>• <a href="#">FAQ: Brokers &amp; Employers</a></li> <li>• <a href="#">FAQ: Members</a></li> </ul>	<ul style="list-style-type: none"> <li>• <a href="#">LiveHealth Online</a></li> <li>• <a href="#">LiveHealth Online for Kids</a></li> <li>• <a href="#">Heal Flyer</a></li> </ul>
<b>Blue Shield of California</b>	Screening/diagnostic testing provided at no cost	<ul style="list-style-type: none"> <li>• <a href="#">Member Resources</a></li> </ul>	<ul style="list-style-type: none"> <li>• <a href="#">Teladoc Flyer</a></li> <li>• <a href="#">Teladoc Flyer (Trio HMO)</a></li> <li>• <a href="#">Heal Flyer</a></li> </ul>
<b>Health Net</b>	Screening/diagnostic testing provided at no cost	<ul style="list-style-type: none"> <li>• <a href="#">Member Resources</a></li> </ul>	<ul style="list-style-type: none"> <li>• <a href="#">Teladoc Flyer</a></li> <li>• <a href="#">Teladoc FAQ</a></li> <li>• <a href="#">Heal Flyer</a></li> </ul>
<b>Kaiser Permanente®</b>	Screening/diagnostic testing provided at no cost.	<ul style="list-style-type: none"> <li>• <a href="#">Member Resources</a></li> <li>• <a href="#">Member Flyer</a></li> <li>• <a href="#">Article: Coronavirus preparedness</a></li> <li>• <a href="#">News Clip</a></li> </ul>	<ul style="list-style-type: none"> <li>• <a href="#">Video Visits Flyer</a></li> </ul>

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<b>Oscar Health</b>	<ul style="list-style-type: none"> <li>• Screening/diagnostic testing provided at no cost</li> <li>• Continuing to offer \$0 telemedicine through Doctor on Call for most members</li> </ul>	<ul style="list-style-type: none"> <li>• <a href="#">Member Resource Center</a></li> <li>• <a href="#">Member FAQ</a></li> </ul>	<ul style="list-style-type: none"> <li>• <a href="#">Doctor on Call</a></li> </ul>
<b>Sharp Health Plan</b>	Screening/diagnostic testing will be covered under the member's standard plan benefits	<ul style="list-style-type: none"> <li>• <a href="#">Member Resources</a></li> <li>• <a href="#">Member FAQ</a></li> </ul>	<ul style="list-style-type: none"> <li>• <a href="#">Video and Phone Visits</a></li> </ul>
<b>Sutter Health Plus</b>	Screening/diagnostic testing provided at no cost	<ul style="list-style-type: none"> <li>• <a href="#">Member Resources</a></li> </ul>	<ul style="list-style-type: none"> <li>• <a href="#">Video Visits</a></li> </ul>
<b>UnitedHealthcare</b>	<ul style="list-style-type: none"> <li>• Screening/diagnostic testing provided at no cost</li> <li>• Free Emotional-Support Help Line available for members suffering from fear or stress due to COVID-19, open 24/7</li> </ul>	<ul style="list-style-type: none"> <li>• <a href="#">Member Resources</a></li> <li>• <a href="#">Member FAQ</a></li> <li>• <a href="#">Member FAQ PDF</a></li> </ul>	<ul style="list-style-type: none"> <li>• <a href="#">Virtual Visits Flyer</a></li> <li>• <a href="#">Heal Flyer</a></li> </ul>
<b>Western Health Advantage</b>	Screening/diagnostic testing provided at no cost	<ul style="list-style-type: none"> <li>• <a href="#">Member Resources</a></li> </ul>	<ul style="list-style-type: none"> <li>• <a href="#">Virtual Visits</a></li> </ul>

<sup>1</sup> Screening/diagnostic testing when ordered by the physician.

<sup>2</sup> Aetna's website states a 90-day window as of March 2020, but the page is posted without a start/end date. Check with Aetna before receiving services.

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